



# FIELD SERVICE MANAGEMENT SOLUTION

Field Service Management (FSM) is a comprehensive system that helps businesses efficiently control their remote workforce, assets, and operations. Raapyd's Distribution Management System stands out by offering effortless integration capabilities with any ERP system, CRM solution, and third-party applications, making it a uniquely versatile and adaptable solution for businesses.

## Why Raapyd FSM

### Scheduling & Dispatch:

Easily schedule and dispatch technicians with the necessary resources.

### Real-Time Tracking:

Monitor location and job status in real time.

### Work Order Management:

Create, allocate, and track work orders efficiently.

### Inventory Management:

Track and manage equipment, parts, and supplies.

### Smart Analysis:

Analyze and improve customer satisfaction based on type of request, resolution history, nature of customers, etc.

## Let Raapyd FSM help your business

- ▶ Fewer errors, and improved efficiency via workflow automation.
- ▶ Planned and Scheduled Tasks alignment.
- ▶ Real-time tech availability and location awareness.
- ▶ Job data access for increased productivity.
- ▶ Faster tasks, more revenue, better retention.
- ▶ Improved analytics for more intelligent decisions.

## Drive stellar result with FSM



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